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Links

saveONenergy Website:

Click the link above to go to the OPA's saveONenergy website.

Contractor Log On:

Click the link above to log on with your contractor number and username

Consumer Incentive Look Up:

Consumers can look up the status of their claim by entering their incentive ID and postal code

HRAI

Click the link above to go to HRAI home page.

Contractor Orientation

Click the link above to go to the H&CI contractor orientation home page

AHRI Number Directory

Click the link above to go to the AHRI directory

Contact Us

<http://www.hrai.ca>

heatingcoolingincentive@hrai.ca, or
call 1-800-267-2231 ext. 248

2011 HEATING & COOLING INCENTIVE Results

The 2011 **HEATING & COOLING INCENTIVE** initiative activity continues to increase steadily. If the pending and submitted claims (i.e. those completed by the contractor but not yet acted upon by the consumer) are included, the initiative would reach 64% of the annual target.

Rebate	Target	Actual	% Target	to Pending	Total	% Target	to
ECM	53,000	22,703	43%	8,626	31,329	59%	
CAC	28,500	14,690	52%	6,276	20,966	74%	
Total	81,500	37,393	46%	14,902	52,295	64%	

2011 saveONenergy PLEDGE Campaign

The Ontario Power Authority and WWF-Canada (World Wildlife Fund) are proud to present this major conservation awareness and action campaign. The **saveONenergy PLEDGE** is your commitment to take a few conservation actions that are simple and rewarding.

WWF is participating in OPA's **MY saveONenergy PLEDGE** campaign to demonstrate to Ontarians how they can reduce their carbon footprint through every day actions that lower their energy use. By using less energy, people can save money while reducing emissions. Collectively, these actions add up to energy savings across the country. Each of the conservation actions in the **saveONenergy PLEDGE** can save money and energy as well as avoid greenhouse gas emissions, if they are acted on. Every time someone takes the **saveONenergy PLEDGE**, they multiply each action by the potential impact it represents. For example, when someone pledges to install a new power bar, it could represent a saving of 53.4 kilowatt-hours a year or \$5.34. It would also mean we would not be generating 11.7 kilograms of carbon dioxide. As each pledge is submitted, they tally up the impacts of all your pledged actions and add them to the totals of all Ontarians taking this year's pledge. As an additional bonus, any Ontarian that takes the **PLEDGE** will earn AIR MILES® reward miles. Find out more by clicking this link: <http://mysaveonenergypledge.ca/>.

Residential Air Conditioner Systems Increase by 15%

Residential air conditioning showed a large gain, increasing by 15%. Other sectors that showed increases include unit heater shipments (11%), commercial air conditioning shipments (8%) and chiller bookings (4%). Residential furnace shipments decreased by 22% over the 1st Quarter 2010.

Key figures and trends are as follows:

- **Commercial air conditioning** shipments increased 8%, from 7,257 in the first quarter of 2010 to 7,812 in the first quarter of 2011.
- **Residential air conditioning** shipments increased 15% from 36,454 in the first quarter of 2010 to 41,780 in the first quarter of 2011.
- **Residential furnace** shipments decreased 22% from 80,313 in the first quarter of 2010 to 62,950 in the first quarter of 2011.
- **Unit heater shipments** increased by 11% from 5,583 in the first quarter of 2010 to 6,213 in the first quarter of 2011.
- **Ductless Split Systems shipments** increased by 104% from 11,815 in the first quarter of 2010 to 24,151 in the first quarter of 2011.
- **Chiller** bookings increased 4% from 265 in the first quarter of 2010 to 276 in the first quarter 2011.

Harper Government Invests in New Energy Efficiency Initiatives

Joe Oliver, Minister of Natural Resources, announced earlier this month that the Government of Canada is investing \$78 million over the next two years to create jobs in the energy sector and save Canadian homeowners money while improving energy efficiency. The announcement will also improve energy efficiency in buildings, industries, vehicles and consumer appliances.

"Canadians gave our Government a strong mandate to complete our economic recovery and focus on continued job growth," said Minister Oliver, speaking in Ottawa. "Support for energy efficiency is an effective way to both create high-quality jobs for Canadians and save homeowners money."

The Next Phase of Canada's Economic Action Plan promotes job creation through investments in energy efficiency and clean energy technology. The ecoENERGY Efficiency initiatives will help improve energy efficiency, reduce greenhouse gas emissions, improve air quality and save money for Canadians and Canadian businesses. These initiatives are expected to reduce greenhouse gas emissions by approximately four megatonnes, which is the equivalent of removing over one million cars from the road.

The ecoENERGY Efficiency initiatives will implement additional standards, regulations and other cost-effective measures to help Canadians use energy more efficiently. New labeling, benchmarking, training and information sharing tools will help Canadians improve energy performance in all sectors of the economy.

These initiatives will achieve a number of objectives, such as establishing a more stringent National Energy Code for Buildings with provinces and territories, the implementation of new energy management system standards for industrial facilities and upgrade new home energy rating systems to adapt the latest technologies.

Take Note

- The OPA has confirmed that the delay in releasing incentives payments should be over shortly and customers should begin to see their payments arrive in a timelier manner.
- When entering claims online, contractors should never enter their own personal or company's email address to assist customers with submitting their claims. The use of internal email addresses is being monitored. Claims will be declined and will not be processed without a hardcopy submission document signed by the customer. Repeated use of an internal email address may affect individual contractor's participation.
- When performing multiple installations at one address, please contact HRAI to ensure your claims are not held as duplicates.
- When installing Oil Furnaces, please ensure you follow the manufacturer's recommended settings to meet the expected AFUE minimum rating of 85%.
- When using an AHRI number for an AC incentive that includes a qualified furnace installed previously, please remember to submit a copy of the original furnace invoice with the model number noted, to ensure the claims are not held pending verification.
- When attempting to correct "Declined" claims for your customers, DO NOT enter a new claim for that customer on the system; simply provide the correction information to the claim processing company directly either via fax 1-866-945-6474 or email heatingcoolingincentive@dhltd.com.