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Links

saveONenergy Web Site

Click the link above to go to the OPA's saveONenergy website.

Contractor Log On:

Click the link above to log on with your contractor number and username

Consumer Look Up:

Consumers can look up the status of their claim by entering their incentive ID and postal code

HRAI

Click the link above to go to HRAI home page.

Contractor Orientation

Click the link above to go to the H&CI contractor orientation home page

AHRI Number Directory

Click the link above to go to the AHRI directory

Contact Us

<http://www.hrai.ca>
heatingcoolingincentive@hrai.ca , or
call 1-800-267-2231 ext. 248

HEATING & COOLING INCENTIVE, offered by local electric utilities, funded by the OPA

With the introduction of the Green Energy Act in Ontario, the design of electricity conservation programs is now a shared responsibility between the Ontario Power Authority (OPA) and the Local Distribution Companies (LDCs). LDCs are the electric utility companies that distribute electricity to your home or business (e.g. Toronto Hydro, Enersource). Each LDC now has a conservation target set by the Ontario Energy Board that they must meet each year. One of the ways they can meet their target is by subscribing to conservation programs operated and funded by the OPA. The HEATING & COOLING INCENTIVE (H&CI) is just one of the OPA residential conservation programs. Every one of the 80 LDC's in Ontario have subscribed to H&CI.

Since the LDCs own the conservation targets, they will be taking a much more active role in the delivery of the HEATING & COOLING INCENTIVE. You will see your LDC actively marketing the program and encouraging contractors to participate. LDC marketing activities may include bill inserts, print ads and participation and promotion at community events that will augment the OPAs print, radio and TV ads.

Registration for HEATING & COOLING INCENTIVE

Step One – Verify Contractor Profile

The 2011 HEATING & COOLING INCENTIVE will use the same online submission process as the COOL SAVINGS REBATE Program. All contractors must validate that all the information contained in their "Contractor Profile" is accurate and up to date. Please note that any of the information in the "Contractor Profile" can be edited. If new technicians are added they will not be activated until their license documentation has been received by HRAI,

while existing users will be activated after they have completed the online orientation.

Step Two - Provide Documentation to HRAI

The following documentation must be provided to HRAI. (If you have submitted the required documentation to the HRAI as part of the COOL SAVINGS REBATE Program, and would like the HRAI to refer to those documents to complete your registration in the HEATING & COOLING INCENTIVE, please access the HVAC Documentation Authorization Request by clicking the link below, printing out & signing a copy of the PDF document and forwarding it to HRAI per the instructions below:

http://www.hraiheatingcoolingincentive.ca/site/program_requirements.html

- 313A and 313D licenses for each technician
- TSSA registration certificate
- Gas technician 1 or 2 , oil Burner Mechanic 1 or 2 technical license for each technician
- \$2 million liability insurance
- Letter of clearance from WSIB (Unless Sole Proprietor)

All documents should be submitted by one of the following options:

1. Fax to 416-765-0017 (note this is a temporary number for registration only), or
2. Scanned and Emailed to heatingcoolingincentive@hrai.ca or
3. Mailed to:

HEATING & COOLING INCENTIVE
Registration
C/O HRAI
2800 Skymark Ave. Suite 201 Building 1
Mississauga, ON L4W 5A6

Step Three – Complete the Online Orientation

You must complete the online orientation for the 2011 HEATING & COOLING INCENTIVE located at www.hraiheatingcoolingincentive.ca

Please ensure that you enter your contractor ID, first and last name and your email address by following the link on the first page of the orientation. If you do not register in this way, your completion of the orientation will not be recorded and your registration will not be approved.

Step Four – Sign and Return the Contractor Participation Agreement

The Contractor Participation Agreement for the 2011 HEATING & COOLING INCENTIVE can be downloaded by clicking below. The agreement must be signed by an individual who has the authority to represent and bind the company and must be forwarded to HRAI by one of the

three methods described above.

http://www.hraiheatingcoolingincentive.ca/site/program_requirements.html

Step Five – Consumer Terms and Conditions

Once you have completed steps 1 to 4 above, you will receive an email that your registration has been approved. You will also be sent a PDF copy of the consumer terms and conditions for the HEATING & COOLING INCENTIVE. These terms and conditions must be given to consumers before they make a purchase decision and agree to participate in the program.

Online Submissions

Contractors will log in as they did for the COOL SAVINGS REBATE Program with their existing contractor number, user name and password. If the contractor has completed the registration process for 2011 a new option will be available under the “select a program” for the 2011 program.

If you have any questions please contact HRAI at heatingcoolinginitiative@hrai.ca

Please register early so you can start to offer the HEATING & COOLING INCENTIVE to your customers in early in 2011.

2010 COOL SAVINGS REBATE Submission Deadline

All consumer submissions and proofs of purchase must be post marked or received by the rebate fulfillment company no later than February 1, 2011.

Geothermal Heat Pumps

The 2011 HEATING & COOLING INCENTIVE does not provide incentives for Geothermal Heat Pump systems. The removal of these systems should in no way be seen as an indication that the OPA or HRAI does not support this technology or recognize the significant contribution Geothermal Heat Pumps can make to energy conservation in Ontario. The systems were removed from the HEATING & COOLING INCENTIVE because it has been shown by OPA research that the results show it no longer meets the minimum cost-effectiveness levels required to be incentive eligible.

