

HEATING AND COOLING INCENTIVE

Incentive Update- October 2012

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2012 HEATING & COOLING INCENTIVE Results

The 2012 initiative is currently at 66% towards the target. We should see these results increase as the heating season approaches.

Rebate	Target	Actual	% to Target	Pending	Submitted	Approved/Un Review	Total	% to Target
ECM	55,500	22,946	41%	7,545	1,186	4,926	31,677	57%
CAC	30,000	17,985	60%	6,353	751	6,714	25,089	84%
Total	85,500	40,931	48%	13,898	1,937	11,640	56,766	66%



Contractor Complaints

Recently the Ontario Power Authority has received several complaints and concerns from homeowners about how contractors promoting the HEATING & COOLING INCENTIVE are representing themselves. As per Section 7 c. and 7 d. of the HVAC Contractor Participation Agreement signed at registration, the HVAC Contractor will:

(c) not say or do anything that indicates directly or indirectly that the OPA or any local distribution company (each, an "LDC") endorses the HVAC Contractor, or guarantees or assumes responsibility for the conduct of, or products or services provided by the HVAC Contractor, nor for any damages or losses caused by, or claims or liabilities arising as a result of, the HVAC Contractor and/or the HVAC Contractor's participation in the Initiative; and

(d) not say or do anything that indicates directly or indirectly that there is any relationship of agency, partnership, joint venture or otherwise between any of the OPA, any LDC, their respective agents, and the HVAC Contractor.

The Contractor may state :

The OPA is offering a rebate on qualifying replacements of furnaces or central air conditioning systems under its saveONenergy HVAC Incentive Initiative. One of the requirements to qualify is that furnaces and /or central air conditioning systems must be installed by a contractor who has signed up to participate in the program. I/we have signed up. You can verify our participation at <http://www.hraiheatingcoolingincentive.ca/pages/search.php>

I/we are not employees or agents or acting on behalf of the OPA or your local distribution company. The OPA does not in any way endorse, guarantee or assume responsibility for my/our work or services.

Please be advised that as per Section 18 of the Participant Agreement, **any misrepresentation of a contractor's relationship with the OPA, by a contractor or agent such as a call centre, is grounds for removal from the HVAC program.**



New Mandatory WSIB Coverage for the Construction Industry in Ontario

As per information on the WSIB's website www.wsib.on.ca, most HVACR businesses in Ontario that employ workers are covered by the Workplace Safety Insurance Board (WSIB). Under new legislation, independent operators, sole proprietors, some partners in a partnership and some executive officers who work in construction, will also be required to have WSIB coverage starting in 2013. In Ontario, the government has introduced four new policies that will come into effect on **January 1, 2013**:

1. Expanded Compulsory Coverage in Construction
2. Clearance Certificate in Construction
3. Insurable Earnings - Construction
4. Offences and Penalties - For Compulsory Coverage in Construction.

Focusing specifically on the Expanded Compulsory Coverage in Construction; as per the WSIB, under the Workplace Safety and Insurance Act, 1997 (WSIA), compulsory coverage under the insurance plan extends to independent operators, sole proprietors, partners and executive officers in the construction industry, with certain exceptions. These persons are "deemed workers" under the WSIA. If these "deemed workers" are engaged exclusively in home renovation work, as defined in the WSIB's Operational Policy ([WSIB Operational Policy for Expanded Compulsory Coverage](#)), they are exempt from compulsory coverage.

Exempt home renovation work means construction work that is performed:

- by an independent operator, a sole proprietor, a partner in a partnership, or an executive officer in a corporation **and**,
- on an **existing private residence** that is or will be occupied by the person who **directly retains** the contractor (independent operator, sole proprietorship, partnership, or corporation), or by a **member of the person's family**.

Therefore, for the purposes of participating in the OPA's HEATING & COOLING INCENTIVE; if you're a sole proprietor, independent operator, etc., who performs installations of eligible equipment for homeowners replacing their central air conditioners and/or furnaces in their existing private residence, then you will be exempt from providing proof of WSIB coverage. However, if you also perform installations of eligible residential sized equipment for businesses, etc., you will be required to provide proof of WSIB coverage for participation in the HEATING & COOLING INCENTIVE as of Jan. 1, 2013.

For more detailed information or to register visit [WSIB Registration](#)
or to pre-register visit [WSIB Pre-registration](#)

Take Note

- **Previously Incentivized/Rebated Furnaces** - When using a previously incentivized or existing qualified furnace to utilize an AHRI number to receive the maximum incentive for a CAC installation, please enter the claim and contact Michelle Grenier at HRAI, via email: mgrenier@hrai.ca or telephone: 1-855-483-0564. Simply noting the prior incentive ID will not complete the claim. HRAI is required to manually review the original furnace claim to complete the processing. If you are using an existing furnace to increase the CAC ratings, please be advised that a copy of the furnace invoice or warranty documents will be required to verify the existence of the furnace.
- **Multiple system Installations** - When replacing multiple systems (less than six) at the same address, please enter the claims and contact Michelle Grenier at HRAI, via email: mgrenier@hrai.ca or telephone: 1-855-483-0564, to complete the processing.

Incentive Update is published quarterly by The Heating Refrigeration and Air Conditioning Institute of Canada on



Behalf of the Ontario Power Authority

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