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HEATING AND COOLING INCENTIVE

Incentive Update- Spring 2014

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2014 HEATING & COOLING INCENTIVE Initiative - To Include New Install Additions

Good News! The Ontario Power Authority (OPA) and Ontario's Local Distribution Companies are pleased to announce that the HEATING & COOLING INCENTIVE initiative will be including 'new' installs in addition to replacement units for 2014. Please anticipate a delay in entering claims for 'new' equipment installations as the Online Submission Claim Website will need to be altered for these claims to be entered. The expected website enhancements completion date is April 11, 2014. Additionally, any 'new' installations completed during the program year of January 1, 2014 to December 31, 2014 will be honored.

All contractors participating in the current 2014 HEATING & COOLING INCENTIVE initiative for replacement of existing equipment will now be eligible to offer the same incentives for new installations without the replacement of an existing furnace or central air conditioning system. This program will now also include the replacement of electric baseboard heating to furnace installs.

All eligibility requirements and incentives remain the same as the 2014 Replacement Initiative, but will now include installations of new equipment without replacements.

As with the current 2014 initiative, the New Install 2014 HEATING & COOLING INCENTIVE initiative will provide the following incentives to consumers:

- A \$250 incentive for the installation of new or replacement of an

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existing central air conditioning system with the purchase and installation of an ENERGY STAR® qualified central air conditioning system. (Note ENERGY STAR® criteria = minimum 14.5 SEER and 12.0 EER);

- A \$400 incentive for the installation of new or replacement of an existing central air conditioning system with the purchase and installation of an ENERGY STAR® qualified CEE "Tier 2" level central air conditioning system. (Note CEE's "Tier 2" level means the installed product is at least 15 SEER and 12.5 EER);
- A \$250 incentive for the installation of new or replacement of an existing furnace with the purchase and installation of a high efficiency furnace equipped with an Electronically Commutated Motor (ECM)

Please note; the following systems do not qualify for the incentive:

- Heat pumps, including geothermal systems;
- Ductless systems;
- Air handlers and;
- Programmable thermostats.

All purchases and installations under the 2014 initiative must be performed by a registered participating contractor between January 1, 2014 and December 31, 2014. The 2014 claims must be submitted no later than February 1, 2015.

Reminder: Re-registration for 2014 Program

If you haven't re-registered for the 2014 initiative please do so as soon as possible to continue your access to the online submission site, the OPA requires that all participating contractors sign off on the new 2014 HVAC Participation Agreement Letter. [Click here](#) to access it. We ask that you either fax the signed letters to HRAI at 905-602-1197, or you may scan & email them to us at scoleman@hrai.ca.

We also ask that all participating contractors ensure that their other document requirements on file with HRAI, are current and up to date for 2014 participation, such as technician's licenses, proof of liability and automobile insurance, TSSA Registration and updated WSIB proof.

****To ensure your access to the online system remains active please ensure you send in all required documents as soon as possible****

If you have any questions regarding registration, please contact Sarah Coleman at HRAI via e-mail at scoleman@hrai.ca or phone 1-800-267-2231 ext. 236.



Mandatory 1-Day Training Required for 2014 HEATING & COOLING INCENTIVE Initiative

As per prior email communications sent during the course of this year, HRAI, on behalf of the Ontario Power Authority (OPA), has been offering their 1-day AC Installation Optimization Training Program.

All technicians installing AC equipment under the 2014 H&CI initiative are required to complete this one-day training program to be eligible to participate in the H&CI Initiative in 2014. Note: Technicians exclusively installing heating systems under the H&CI Initiative (i.e. do not install AC equipment in any capacity) are exempt from this mandatory requirement, but are welcome to attend.

The 1-day A/C Installation Optimization courses will be offered in a select number of Ontario locations in early 2014 as follows:

Mississauga April 10th

Please note: to register for the course you must either register online, or complete the registration form provided and forward it to the fax number or mailing address indicated on the form. To access a copy of the registration form or to register online [click here](#).

HCI participants in the Fort Frances, Kenora, Sioux Lookout and Thunder Bay areas, please contact Angie Mantei at amantei@hrai.ca or 1-800-267-2231 ext 237 for more information regarding the A/C Installation Optimization Training in your area or if you have questions regarding the schedule and registration information.

Please note: As of May 1st, 2014 all A/C technicians participating with the 2014 HEATING & COOLING INCENTIVE initiative will be required to have completed the required training to remain installing eligible A/C equipment.



New Check-boxes for Technicians who have Completed the A/C Optimization Training

As of May 1, 2014, to qualify an installation of a residential air conditioning system under the Heating and Cooling Incentive Program, the technician who installs the system must verify that the operating characteristics of the system has been optimized in accordance with the key factors listed in the OPA Optimization Training program.

The following [checklist](#) must be completed by the technician in the applying contractor company who was responsible for the install and this technician must be trained under the program and listed under the company's profile for the HCI program.

Failure to fill-in this section after May 1, 2014 means you will not be able to complete this application. If you are unable to complete the questions at this time, please select save at the bottom of the page. This will allow you to log back in and complete the claim at a later date.



AHRI Directory Data -FAQ's

Please be advised there will be a video provided shortly to assist with how to find the correct AHRI number when completing your online claims.

In the meantime, [Click Here](#) for the AHRI FAQ's document that should provide some guidance.



2013 HEATING & COOLING INCENTIVE Initiative Results

The 2013 HEATING & COOLING INCENTIVE Initiative has been quite successful in reaching our targets this year! Based on Approved claims up to the end of February 2014, we have almost met the AC and ECM furnace target for 2013. If the "pending" & "submitted" submissions (completed by the contractors but not yet submitted by the consumers and those submitted by the consumers, but are still needing invoices to be submitted) are included, the initiative will exceed the targets by 15%.

Rebate	Target	Actual	% to Target	Pending	Submitted	Approved/Un Review	Total	% t
ECM	58,000	56,215	97%	9,494	867	6,919	66,576	
CAC	31,500	31,131	99%	4,310	357	2,962	35,798	
Total	89,500	87,346	98%	13,804	1,224	9,881	102,374	

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Behalf of the Ontario Power Authority

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