

Having trouble viewing this email? [Click here](#)



HIRAI
YOUR ENVIRONMENT  OUR EXPERTISE

HEATING AND COOLING INCENTIVE

Incentive Update - A/C Optimization

In This Issue

[Clarification of New Application Requirements for Verifying A/C Optimization Starting May 1, 2014](#)

Quick Links

[SaveONenergy Contractor Log On Contractor Orientation and Resources Contact Us](#)



Clarification of New Application Requirements for Verifying A/C Optimization Starting May 1, 2014

On May 1, 2014, the requirements of the OPA A/C Optimization training program come into effect for all participants in the OPA Heating and Cooling Incentive (HCI) program. Participating Contractors were advised in 2013 that participation in the 2014 Heating and Cooling initiative would require all technicians installing air conditioning under the program to complete the Optimization training course and verify optimization steps taken for all installations.

This communication has been prepared to answer a number of questions raised by participating contractors and clarify how the program will operate starting in May. Information about the new requirements is as follows:

1. There is a new check box section in the HCI application entitled "Air Conditioning Optimization Verification Process". To qualify an installation for the HCI program, a technician who has completed the OPA Air Conditioning Optimization training must install the system and verify in this new section that the operating characteristics of the system have been optimized in accordance with the key factors listed in the training program.
2. This new section contains five (5) questions. The first three (3) questions (heat loss/heat gain, refrigerant charging and air flow) have

an asterisk (*) in front of them and therefore are mandatory fields to be filled in. Questions four (4) and five (5) (outdoor temperature and duct sealing) are recommended but not mandatory.

The mandatory questions (1-3) must have a "YES" response. The answer to the last two questions may in fact be "NO". **However if "NO" is selected please ensure that you provide a reason in the text field space; otherwise you will not be able to complete the claim.**

These questions must either be completed by the technician or the answers will need to be provided by the technician responsible for the installation to the individual inputting the claims in the online system for the contractor company. The technician must be trained under the program and listed under the company's profile for the HCI program.

3. Please note that if you are unable to complete the questions at any given time, please select "save" at the bottom of the page and you can log back in to complete the claim at a later date.

4. Outdoor Temperatures (Question # 4) - It is understood that there will be cases where this information may not be available depending on the time of year (e.g. winter, spring etc.). Please simply make note in the text field space that this will be completed at system start up.

5. Sealing of Ducts (Question #5) - **This is a recommended (not mandatory) optimization step.** As noted in the OPA Optimization Training program, an important aspect of optimizing residential HVAC systems is reducing air leakage from distribution ducts. The program also recognizes that in retrofit installations, the technician does not have the opportunity to access the large majority of air duct joints.

For this reason, duct sealing is not considered a mandatory step in the HCI application process. We do recommend however, that technicians use their discretion regarding each installation and when possible, seal all visible ductwork in the basement or furnace room. Though not mandatory, please be aware as noted in 2 above that comments from the technician on this recommended step will be requested for each installation.

Incentive Update is published quarterly by The Heating Refrigeration and Air Conditioning Institute of Canada on



Behalf of the Ontario Power Authority

heatingcoolingincentive@hrai.ca



This email was sent to ddelprado@hrai.ca by heatingcoolingincentive@hrai.ca | [Update Profile/Email Address](#) | Rapid removal with [SafeUnsubscribe™](#) | [Privacy Policy](#).



Try it FREE today.

HRAI (Heating, Refrigeration & Air Conditioning Institute of Canada) | 2800 Skymark Avenue, Bldg. 1, Suite 201 | Mississauga | L4W 5A6 | Canada